

Privacy and Cookie Policy

This website is provided and controlled by Samskip Holding B.V., Waalhaven Oostzijde 81, 3087 BM Rotterdam, The Netherlands, Chamber of Commerce number: 24420592 ("Samskip").

1. Scope

Samskip recognizes and respects the importance of the privacy of our visitors of our websites. This policy accounts for the personal data and cookies etc. used via our websites. If you do not agree with the terms herein, please do not use this website, Samskip services and delete the cookies placed by the website.

2. Personal data

On our websites, we may collect information about name, postal address, email address, other contact information, age, interests, gender, IP addresses and other personal data. Our websites are intended for a general audience, and Samskip does not knowingly collect personal data about any person under the age of 18 years.

We process personal data for the following purposes:

- Delivering of Samskip services and products and to accommodate your requests
- Research into customer satisfaction, internal reporting, statistical analysis, marketing Samskip products and services and improvement of products and services
- Provision of newsletters and news items offered by Samskip
- Compliance with legal obligations
- Offering other products that may be of interest to you.
- The purposes listed in the below cookie section

We base the processing on our legitimate interest in running our daily business and being able to provide you with our services. We process data on the basis of consent, you are always free to withhold or withdraw permission. If certain information is not provided, this may imply that it will not be possible to provide the requested services. When you provide information to us from third parties (your customer, employees, etc.) we assume that you inform them about the processing of their data by Samskip and this privacy statement.

As a global group Samskip may transfer personal data collected by us on an aggregated or individual level to various divisions, subsidiaries, joint ventures and affiliated companies of Samskip Holding B.V. ("Samskip Group") around the world located inside or outside the European Economic Area for the purposes stated above, as well to data processors outside of Samskip within countries globally for storage and service purposes. Personal data will not be disclosed to anyone outside the Samskip Group without your consent unless permitted or required under applicable legislation. In all cases, Samskip will ensure an adequate level of protection through EU standard Contractual clauses or an approved party that is secured by Binding Corporate Rules.

Personal Data can be stored on both internal and external systems, such as customer relationship management applications. Through these systems, Samskip employees involved have access to this data and are only allowed to use them for the purposes for which Samskip processes the data.

Samskip is processing data based on the following grounds;

Implementing the agreement: in the context of our services and entering into agreements we collect and use the necessary Personal Data for making an offer, the realization and execution of the agreement.

Compliance with a legal obligation: the processing of data may be necessary for compliance with legal obligations.

Justified interest

The collection and use of certain data is necessary to give meaning to legitimate commercial interests, for example offering products that may be of interest to you or doing market research to improve our products and services. When we process data from you on this basis, we will take care of the necessary measures to prevent the processing being an infringement of the rights and freedoms given to you under the privacy legislation.

We delete or anonymize your personal data when it is no longer needed for the purposes for which it was collected and subsequently processed.

If you have submitted personal data to us, e.g. when requesting a quote, you enjoy certain rights to access and rectify data, however, subject to certain legal limitations.

We have implemented appropriate organizational and technical security measures to protect your personal data. We store personal data on servers with limited access located in secured facilities, and our security measures are evaluated on an ongoing basis. The servers are protected by anti-virus software and firewalls, among other measures.

3. Cookies

Our websites use cookies. A cookie is a small text file, which is stored on your computer in order to recognize your computer at recurring visits. The cookie may transmit information via your browser with a purpose of authenticating or identifying the computer (via e.g. the IP address) or the user. Cookies may contain information such as registration data and user preferences. When a server receives a request from a computer which stores a cookie from the website, the server is able to use the information stored in the cookie in combination with the information stored on the server. A cookie cannot collect information from your computer and cannot carry any virus or other damaging files.

The following third parties store the following cookies on this website:

- Google Analytics and Google DoubleClick (provided by Google Inc.) to perform statistical analyses of e.g. number of visitors, information on gender, age, location, interests and the like to learn about our visitors and b) to improve the website friendliness and usability, e.g. on the basis of website traffic measurements.
 - This means that Google acts as an editor for the processing of personal data by Samskip. Samskip has therefore signed a processor agreement with Google.
 - Information collected with Google Analytics has been anonymized as much as possible. For example, Samskip cannot see which individual visitors make which visits to our website. Google will never process your entire IP address and always mask the last octet of your IP address.
 - The information obtained is stored by Google on servers in the United States. Google is affiliated with the Safe Harbor program of the US Department of Commerce. Google may only provide your information to third parties if Google is legally obliged to do so, or if third parties process the information on behalf of Google. For more information, read Google's Privacy Policy.
- Youtube (provided by YouTube LLC.) to store session preferences (e.g. language) and suggest other content based on your previous uses (only activated when you are logged in to Youtube when visiting our website and only when clicking the YouTube button)
- Intercom to enable the visitors of our website to use social media features, like sharing, sending or recommending pages to others
- Facebook (provided by Facebook, Inc.) to identify users logged in to Facebook for the purpose of sharing content on Facebook (only when you are logged in to Facebook when visiting our website and only when clicking the Facebook button)

Samskip

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- LinkedIn (provided by LinkedIn Corp.) to enable us a) to enable the “follow” and “share” features of LinkedIn (only when you are logged in to LinkedIn when visiting our website and only when clicking the LinkedIn button), and b) to perform statistical analyses of information on business demographics to learn about our visitors
- Instagram to enable us a) to identify users logged in to Instagram for the purpose of sharing content on Instagram (only when you are logged in to Instagram when visiting our website and only when clicking the Instagram button)
- Sprout Social to aggregate anonymous visitor information about the audience that visits the Samskip website and provide Samskip with insight that allows the improvement of digital marketing relevance.

You may delete cookies if you no longer wish to store them on your computer. However, please note that the high quality of our website may be reduced as a consequence thereof. Please refer to the help guide for your browser for further guidance.

- For Internet Explorer, a help guide is available [here](#)
- For Mozilla, a help guide is available [here](#)
- For Chrome, a help guide is available [here](#)
- For Safari, a help guide is available [here](#)

4. Hyperlinks

We would like to point out that this Internet site contains links to other internet sites to which in some cases no "privacy and cookie policy" applies.

5. Security

Samskip has taken appropriate technical and organizational measures to protect your personal data against loss or against any form of unlawful processing. Persons who have access to your data on behalf of Samskip are, among other things on the basis of the rules of conduct and professional rules applicable to them, bound to secrecy. We use generally accepted standards of technological and operational security to protect information provided by visitors against loss, misuse, alteration or destruction. We store personal data on servers with limited access located in secured facilities, and our security measures are evaluated on an ongoing basis. The servers are protected by anti-virus software and firewalls, among other measures. If, in spite of these measures, there would be a data breach, Samskip has a procedure for reporting this correctly.

6. Rights involved

If you have submitted personal data to us, e.g. when registering for a newsletter, you enjoy certain rights to access and rectify data, however, subject to certain legal limitations. The General Data Protection Regulation (Regulation EU 2016/679) grants every individual a number of rights.

You have the following rights with regard to the data we process about you:

- the right to inspect the processing of your personal data by Samskip
- the right to have these data corrected, frozen and / or deleted, especially when the data is no longer necessary when processing the data.
- right of objection against the use of data for marketing purposes
- You can also request us to transfer your personal data to another party.

Some of these rights can only be exercised in certain cases. If we are unable to follow up on a request, we will inform you about this.

To exercise these rights and to obtain further information about this Privacy Statement, you can contact the Samskip Privacy Team by sending an e-mail to privacy@samskip.com.

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Samskip keeps your data for as long as necessary for the purposes for which the data is processed. In addition, Samskip must retain data in view of the duty and duty of care and the evidence position and also to comply with legislation and regulations. After the retention periods have expired, Samskip will delete the data.

We appreciate your opinion. If you have any comments or questions about our privacy statement, please send them to privacy@samskip.com or write to us at the following address:

Samskip
Attn. Privacy Team
Waalhaven O.Z. 81
3087BM Rotterdam

You can also contact one of our Data Protection Officers: privacy@samskip.com – +31 88 400 1234.

Dutch Authority on Personal Data (Autoriteit Persoonsgegevens)

If you have complaints about the processing of your personal data by Samskip, we would naturally like to hear that from you. You can contact us and we will look at solutions together. You have the right to file a complaint with the Dutch Authority for the Protection of Personal Data (Autoriteit Persoonsgegevens).

7. Changes

We reserve the right in our sole discretion to amend and/or delete this privacy and cookie policy at any time without providing prior notice to you. We will post at any time the current version of this privacy and cookie policy on the website. Nothing in this "privacy and cookie policy" is intended to establish any obligation or agreement between Samskip and any visitor to this web site or to provide any information in that context. You should consult this statement from time to time to be aware of the way Samskip handles your personal data.

8. Contact details

If you have any questions or comments or wish to exercise your rights under applicable legislation, please contact our privacy team by emailing to privacy@samskip.com.

9. Law and jurisdiction

These terms shall be subject to Dutch law and any dispute, claim, matter of construction or interpretation arising out of or relating to the website, including these terms, shall be subject to the exclusive jurisdiction of the Dutch courts.