

Service Web

User Agreement

Samskip hf. and _____ ID. _____

have entered into the following agreement regarding the user's access to the Samskip service website on the company's website and the information published there, which is further described in this agreement.

1. The Samskip service website to which the user has access consists of information on financial transactions and transport for the user's cargo shipments, e.g.:

- i) arrival notifications
- ii) account statements
- iii) information on individual cargo shipments
- iv) location of containers, etc.

2. Samskip owns copyright and other intellectual property and identity rights to the service website, its name, and the intellectual property stored in the database. The customer is only permitted to exercise these rights by the provisions set out in this agreement.

3. The user accesses information from the service website for his benefit and grants access to it to others. The customer is not to use the information independently for financial purposes. Copying the entire service website is always prohibited.

4. The user receives a password to access the service website and undertakes not to provide information about the password to anyone other than the employees who are supposed to have access to it. Furthermore, the user undertakes not to attempt in any way to obtain or exploit other information stored on the service website than that which is accessible to him under his password. All use of the password is the responsibility of the user.

5. Samskip can unilaterally register information on the service website. Samskip reserves the right to correct discrepancies or errors between information on the service website and written transport documents, invoices, or other documents for individual cargo shipments.

6. Samskip does not guarantee the reliability or accuracy of information on the service website. Samskip is in no event liable for indirect damage that a customer may suffer if the information on the website proves to be incorrect, inaccurate, or incomplete, including, but not limited to, operational damage, loss of use, and costs incurred. The same applies to the lack of information.

7. The user's use of Samskip's service website, as defined in this agreement, is free of charge unless otherwise stated in each instance. Samskip reserves the right, without notice, to limit the user's right to individual information on the service website or to completely terminate the user's access to it temporarily or permanently.

8. In other respects than those stated above, the general terms and conditions stated on Samskip's bills of lading for each shipment apply, as well as other general terms and conditions of the company that concern other services that Samskip may provide to the user at any time.

_____ **Place**

_____ **Date**

_____ **Email**

_____ **On behalf of the user**

_____ **On behalf of Samskip hf.**

_____ **CFO / CEO**